Microsoft Dynamics 365 for Finance and Operations, Enterprise edition in Canada

Data stored in Canada

We commit to store core customer data at rest in Microsoft Azure data centers located in Canada, except for application configuration data and user interaction logs, as well as data provided by customers to supporting services such as Microsoft Dynamics Lifecycle Services.

Data stored outside of Canada

Microsoft Dynamics 365 for Finance and Operations, Enterprise edition ("D365FFOEE") depends on certain services hosted on servers located outside of Canada to manage the application lifecycle of customer deployments. These services also support customers with initial onboarding, initiation and tracking of support incidents, or service updates and upgrades. Data supplied to supporting services is stored at rest in the United States. See the table below for details.

D365FFOEE Supporting Services	Data at rest in the United States

Microsoft Dynamics Lifecycle Services	• Project content and files stored within a project such as:
	  o application configuration data
	  o code, metadata, and data assets that comprise the D365FFOEE application
	  o business process models and task guides
	• User activity logs and information collected during the application lifecycle process
	• Content related to support requests submitted to Microsoft such as support issues, service requests, and hotfix requests)

Microsoft Office 365 Admin Center	• Customer information collected during the onboarding process. You can find more information here.
Microsoft Azure Active Directory	• Application and user authentication. You can find more information here.
Microsoft Cognitive Services Recommendations API (included in D365FFOEE plans and enabled by customers)	• Customer data for product recommendations. You can find more information here.

Data stored based on customer configurations

Customers can configure additional services or components, at their discretion, to extend D365FFOEE. This configuration may cause core customer data to be transferred outside of Canada. Examples include:

- **Retail server (in store):** Core customer data is synchronized to the location where customers configure their in-store retail server for D365FFOEE.

- **Printer client:** Core customer data included in print jobs will be transferred to the customer's network by the D365FFOEE printer client and routed to the printer configured by the customer.
- **Data integration:** Configuration of D365FFOEE data management features that work with external services (whether provided by Microsoft or a third party) may result in the transfer of core customer data outside of a Canadian Azure data center to a geographic location customers designate.
- **Microsoft Power BI, Microsoft PowerApps, and Microsoft Flow:** Customers who connect their Power BI, PowerApps, or Flow deployment to D365FFOEE may send core customer data outside of Canada to the geographic area where their Power BI, PowerApps, or Flow is deployed. You can find more details [here](#).
- **Microsoft Visual Studio Team Services:** Customers can choose where to store custom code, metadata, and data assets that support their D365FFOEE implementation. You can find more information about the availability of Visual Studio Team Services [here](#).